



Dr. B. B. HEGDE FIRST GRADE COLLEGE, KUNDAPURA

Accredited by NAAC With B++ Grade (Cycle I)

(Affiliated to Mangalore University)

(A Unit of Coondapur Education Society (R.), Kundapura)

Smt. Vishalakshi B. Hegde Campus, N.H.-66, Sangam, Kundapura-576201, Udupi Dist.

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Prof. K. Umesh Shetty, M.Com, M.Phil, PGDHE.

PRINCIPAL

**INTERNAL QUALITY ASSURANCE CELL (IQAC)
ANNUAL QUALITY ASSURANCE REPORT (AQAR)
(Academic Year 2023-24)**

Criterion 2: Teaching-learning and Evaluation

Key Indicator 2.7 Student Satisfaction Survey

Metri 2.7.1(QnM): Student Satisfaction Survey (SSS) on overall institutional performance

Relevant documents in support of the above metric

Mrs. Deepika G.

IQAC Coordinator

I.Q.A.C. Co-ordinator

Dr. B. B. Hegde First Grade College
Kundapura-576201

Prof. K. Umesh Shetty

Principal

Dr. B.B. Hegde First Grade College
Kundapura -576201

2.7.1: Student Satisfaction Survey (SSS) on overall institutional performance|AQAR 2023-24|IQAC, BBHC,
Kundapura



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Report

We are pleased to present the outcomes of the Students Satisfaction Survey (SSS) conducted for the Academic Year 2023-24 as part of our commitment to continuous improvement.

The SSS aimed to assess student satisfaction with the institution's various facets, specifically focusing on the teaching-learning process. The following key areas were evaluated;

1. Teaching-Learning Process
2. Effective Communication
3. Teaching-Learning Resources
4. Mentoring Experience of Students
5. Assessment Methods

The survey garnered participation from 787 students across programs. Their invaluable feedback has been analysed and presented, aiding in identifying actionable insights.

Insights from the survey have led to timely improvements in the teaching-learning process. Our Institution has discussed the results in IQAC meetings and local governing council sessions, resulting in actionable suggestions for enhancements.

The survey responses have been tabulated, analysed and presented with the help of pie chart.

The Complete SSS report, containing observations and recommended actions, is now available on the College website.

Sharing this report demonstrate our commitment to transparency and collective growth.

We extend our gratitude to the participating students for their feedback. Their contributions guide us towards fostering an environment of excellence.

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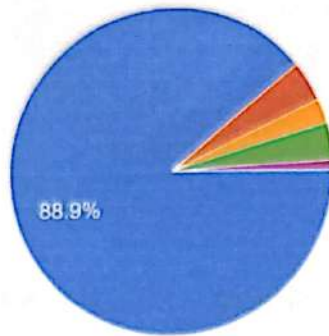
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2.7.1: Student Satisfaction Survey (SSS) on overall institutional performance |AQAR 2023-24|IQAC, BBHC,
Kundapura

STUDENT SATISFACTORY SURVEY 2023-24

1. How much of the syllabus was completed in the class?

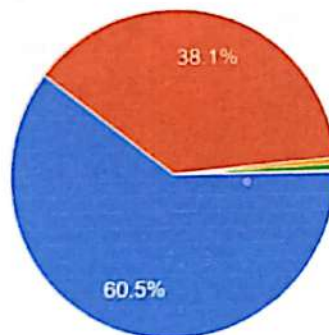
787 responses



- A. 85 to 100%
- B. 70 to 84%
- C. 55 to 69%
- D. 30 to 54%
- E. Below 30%

2. How well did the teachers prepare for the classes?

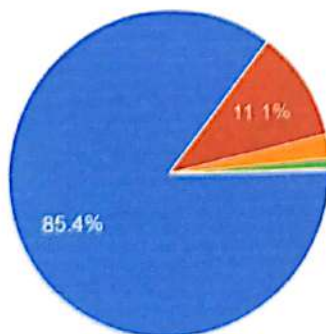
787 responses



- A. Thoroughly
- B. Satisfactorily
- C. Poorly
- D. Indifferently
- E. Won't teach at all

3. How well were the teachers able to communicate?

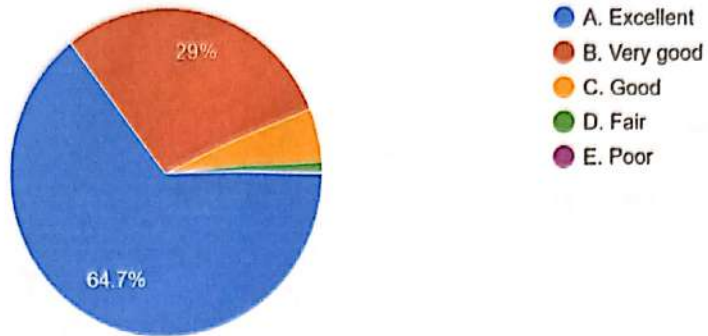
787 responses



- A. Always effective
- B. Sometimes effective
- C. Just satisfactorily
- D. Generally ineffective
- E. Very poor communication

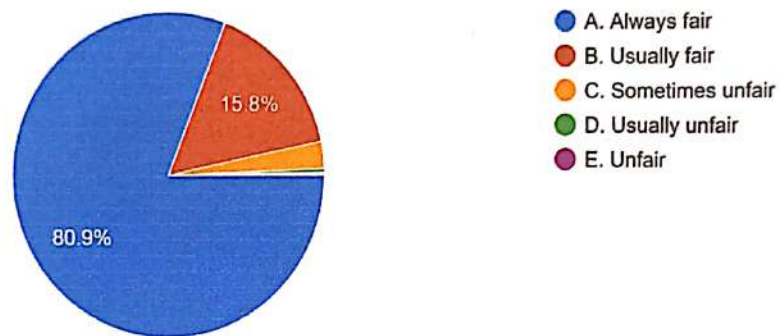
4. The teacher's approach to teaching can best be described as

787 responses



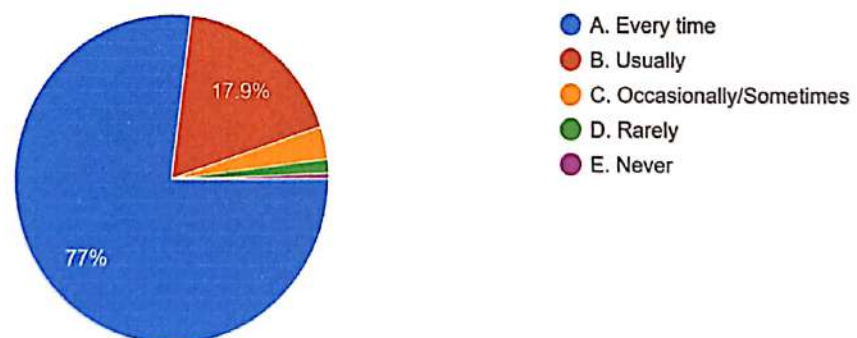
5. Fairness of the internal evaluation process by the teachers.

787 responses



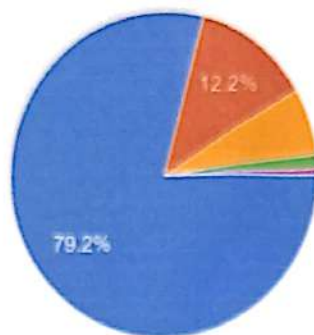
6. Was your performance in academic assignments discussed with you?

787 responses



7. The institute takes active interest in promoting internship, student exchange, and field visit opportunities for students.

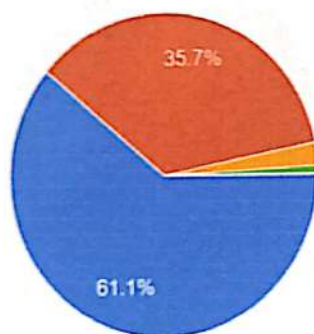
787 responses



- A. Regularly
- B. Often
- C. Sometimes
- D. Rarely
- E. Never

8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.

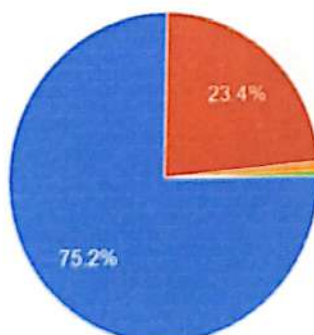
787 responses



- A. Significantly
- B. Very well
- C. Moderately
- D. Marginally
- E. Not at all

9. The institution provides multiple opportunities to learn and grow.

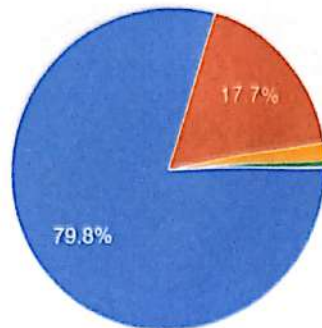
787 responses



- A. Strongly agree
- B. Agree
- C. Neutral
- D. Disagree
- E. Strongly disagree

10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.

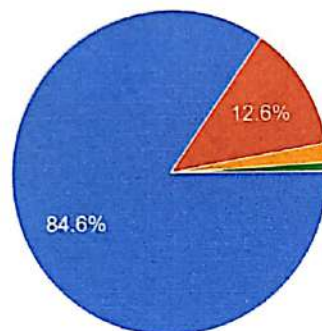
787 responses



- A. Every time
- B. Usually
- C. Occasionally/Sometimes
- D. Rarely
- E. Never

11. Your mentor does a necessary follow-up with an assigned task to you.

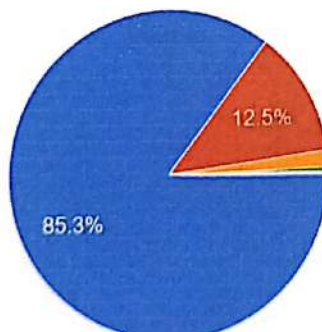
787 responses



- A. Every time
- B. Usually
- C. Occasionally/Sometimes
- D. Rarely
- E. I don't have a mentor

12. The teachers illustrate the concepts through examples and applications.

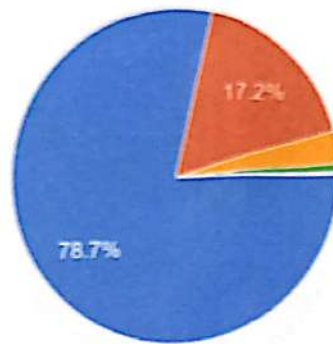
787 responses



- A. Every time
- B. Usually
- C. Occasionally/Sometimes
- D. Rarely
- E. Never

13. The teachers identify your strengths and encourage you with providing right level of challenges.

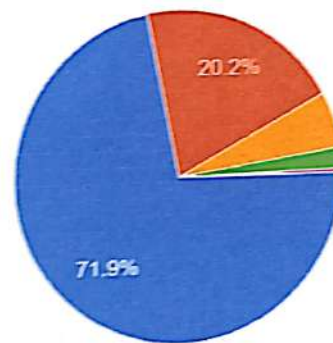
787 responses



- A. Fully
- B. Reasonably
- C. Partially
- D. Slightly
- E. Unable to

14. Teachers are able to identify your weaknesses and help you to overcome them.

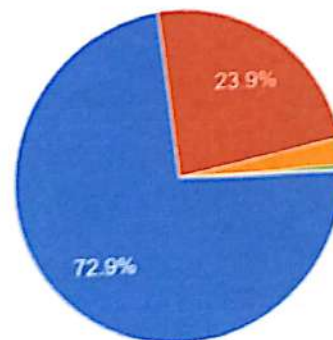
787 responses



- A. Every time
- B. Usually
- C. Occasionally/Sometimes
- D. Rarely
- E. Never

15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.

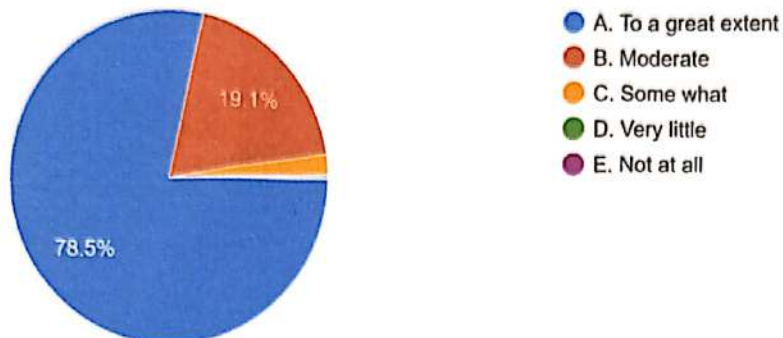
787 responses



- A. Strongly agree
- B. Agree
- C. Neutral
- D. Disagree
- E. Strongly disagree

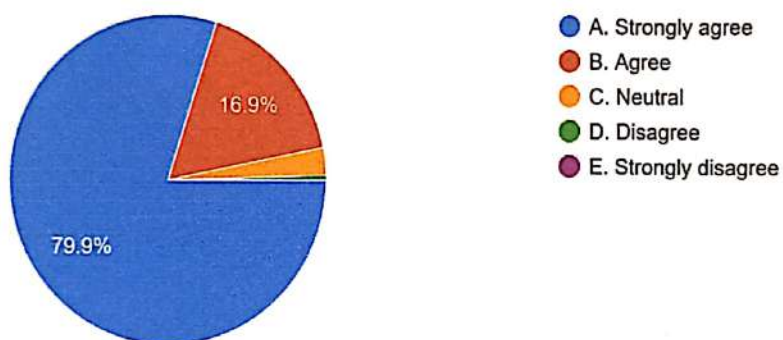
16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.

787 responses



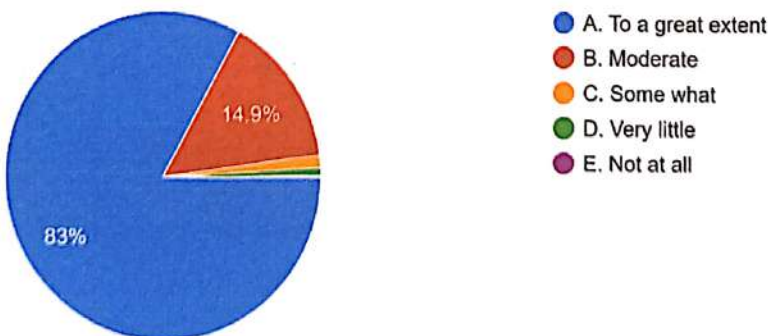
17. Teachers encourage you to participate in extracurricular activities.

787 responses



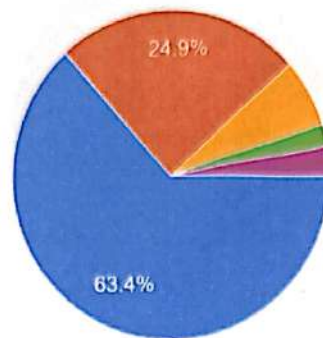
18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work

787 responses



19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.

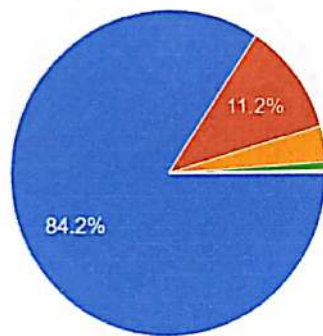
787 responses



- A. Above 90%
- B. 70 - 89%
- C. 50 - 69%
- D. 30 - 49%
- E. Below 29%

20. How likely are you to recommend this institution to your friends and family?

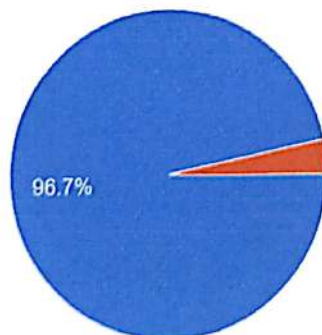
787 responses



- A. Very likely
- B. Somewhat Likely
- C. Neutral
- D. Unlikely
- E. Very Unlikely

21. Do you feel that this institution is preparing you adequately for the job market?

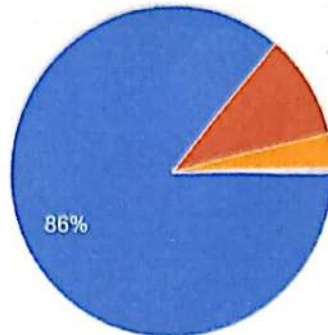
787 responses



- A. Yes
- B. No

22. How conducive was the learning environment?

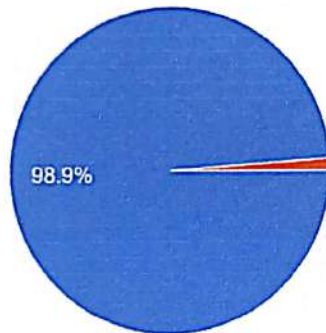
787 responses



- A. Very conducive
- B. Somewhat conducive
- C. Neutral
- D. Unconductive
- E. Highly uncondusive

23. Did the subject teachers provide adequate learning materials?

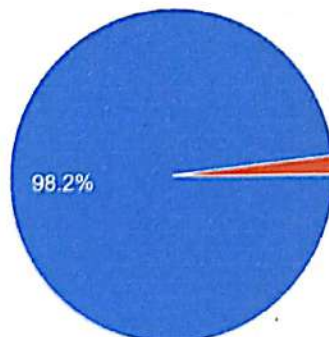
787 responses



- A. Yes
- B. No

24. Does the teachers encourage feedback from the students?

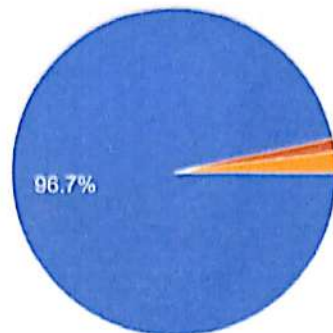
787 responses



- A. Yes
- B. No

25. Do you think that the institution provides you with adequate sports facilities?

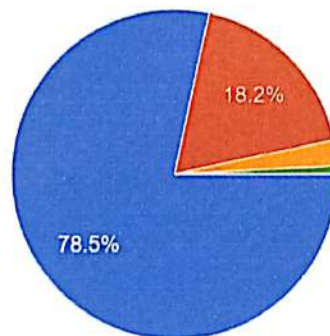
787 responses



- A. Yes
- B. No
- C. Not always

26. Does your teachers guide you in setting personal targets and developing strategies to achieve that target

787 responses



- A. Yes, they always guide me to set targets
- B. In most situations, they guide me to set targets
- C. they rarely guide me to set targets
- D. No, they never guide me to set targets